2009 Library Survey to Improve Service

Emory University Libraries Survey 2009

PRIZES!
First off, completion of the survey will result in your eligibility for several prizes--one of 10 Emory bookstore giftcards worth $100 a piece (which can be spent at any bookstore on campus). Taking the survey from the link on the email (see below) provides your entry information for the gift cards. You need do nothing more.

PURPOSE & GOALS
Welcome and thanks for checking out the 2009 library survey!! Thanks to all of those who participated in 2007 and 2008. We would love to hear from you again.

You may have accessed this page for multiple reasons--you clicked on a Learning Commons link, you received an email with a link for the survey, or you saw some publicity about the survey and wanted to know more.

This year, like last, the Emory libraries are conducting a web survey of all students and faculty to help us understand your use of and satisfaction with library resources and services and to help us in planning our future directions. Your participation in the survey is strictly voluntary, but your response is important to us and will provide essential information as we review and revise library services.

SURVEY LOGISTICS--WHAT YOU NEED TO DO AND WHEN YOU NEED TO DO IT!
This year, the survey will run from February 9 to February 27.

You should (have) receive(d) an e-mail with a link to the survey. Don’t delete that email! When you receive an email invitation to participate, please follow the link and use the ID enclosed in the body of the email. Taking the survey from the link on the email provides your entry information for the gift cards.

NOTE: If you accidentally delete(d) this e-mail and wish to participate, do not worry, you will be reminded several times during the survey period.

DETAILS OF THE SURVEY
The survey will take approximately 10 minutes to complete, and we
sincerely appreciate your participation.

If you wish to be eligible for the incentive prizes but do not wish to complete the survey, you may send a written letter with detailed information, including your name and email address, to:

Susan Bailey, Library Assessment Coordinator
Emory University
Robert W. Woodruff Library
Office of Planning and Assessment
Atlanta, GA 30322

The letter must be received no later than February 27, 2009, for consideration.

Survey responses will be confidential but not anonymous, and aggregated results will be used for service review and improvement. The survey is being conducted through Emory’s Office of Institutional Research. If you have any questions concerning the survey, contact the Library Assessment Coordinator at 404-727-1067 or via email.